


PERSONAL INFO

CONTACT

 64 0225143557

 Sahil.main365@gmail.com

 6 Goh Place Manurewa,
2105, The Gardens

CERTIFICATIONS

HORNBY HIGH SCHOOL Graduated 2012 - 2020

Hitting Target - FoodStuffs

CERTIFICATE University Preparation Graduated 2021

Zero to Hero – Python Introduction Certificate
Completed 2023 - 2023

JavaScript 1 - Auckland university

Python 1 - Auckland university

QUALIFICATIONS

Toi Ohomai New Zealand Certificate
in Real Estate (Salesperson) (Level 4)

Currently studying at Auckland
University Bachelor of Commerce -
Accounting & Finance

AVAILABILITY

Monday Tuesday Wednesday
Thursday Friday Saturday Sunday

INTEREST

Movie, Travelling, Gym, Sports

NETFLIX

Food, Technology, Computer,
Business & Real Estate,
Networking

SAHIL S KUMAR

PROFILE

I tend to be a motivated and reliable customer service professional with experience working in fast paced retail and warehouse environments. I bring strong communication skills, a positive attitude, and the ability to work efficiently under pressure. Confident interacting with customers, handling enquiries, and maintaining high service standards. Committed to delivering excellent customer experiences while contributing to team performance and store success.



LICENSING & EDUCATION

- New Zealand Certificate in Real Estate (Salesperson) – Level 4
Toi Ohomai Institute of Technology
- Bachelor of Commerce – Accounting & Finance
University of Auckland (Current)
- University Preparation Certificate
- REAL ESTATE KNOWLEDGE & COMPETENCIES

PROFESSIONAL STRENGTHS

Strong customer communication
Ability to upsell and recommend products
Handles busy periods calmly
Fast learner with new systems
Team-oriented and supportive
High attention to store presentation
Reliable and punctual

SALES & SERVICE ABILITIES

Assisting customers with product recommendations
Meeting daily service expectations
Understanding customer needs quickly
Promoting specials and store campaigns
Maintaining positive customer relationships

AVAILABILITY

Available weekdays and weekends
Flexible roster
Able to work evenings
Available for immediate start

PERSONAL STATEMENT

Enthusiastic and dependable individual with strong customer service experience in high-volume retail environments. I bring a positive attitude, strong communication skills, and the ability to work efficiently under pressure. Committed to delivering excellent customer experiences, supporting team goals, and maintaining high store standards. I am motivated to grow within a retail environment and contribute consistently to sales and service success.

WORK EXPERIENCE

Pharmacy Assistant

Chemist Warehouse

Provided front of shop customer service in a high volume retail environment

Assisted customers with product enquiries and recommendations

Operated POS system and handled cash and EFTPOS transactions

Maintained store presentation and merchandising standards

Supported stock control and inventory management

Worked collaboratively with team members to meet service expectations

Warehouse Assistant

Foodstuffs | 2018 – 2025

Worked in a fast paced, target driven environment

Maintained accuracy in stock picking and dispatch

Operated forklifts (licensed)

Assisted in training new staff

Demonstrated reliability, punctuality, and strong work ethic

Supported team operations across multiple shifts

KEY SKILLS

Customer service and client engagement

Point of Sale (POS) and cash handling

Stock control and inventory management

Merchandising and presentation standards

Complaint resolution and problem solving

Team collaboration

Time management

Health and safety awareness

WORKPLACE VALUES

Customer first attitude

Respectful and professional

Honest and trustworthy

Strong work ethic

Positive mindset

ACHIEVEMENTS

Recognised for reliability and attendance

Trusted to train new team members

Consistently met productivity targets

TECHNICAL SKILLS

POS systems

EFTPOS and cash handling

Stock control systems

Basic Microsoft Office

Basic computer literacy

LICENCE

Class 1 Full Drivers licence

High Reach Licence

ACHIEVMENTS

3rd Place business / entrepreneur contest

SKILLS SET

- Time management
- Teamwork / collaboration
- Communication skills
- Problem-solving
- Adaptability / flexibility
- Attention to detail Work
- ethic / reliabiliy
- Organisation skills Ability to
- follow instructions Health &
- safety awareness

EXTRA SKILLS

Photoshop 

Microsoft Photo 

editing 

Video Editing Basic 

computer 

literacy & Marketing 

SOFT SKILLS

Customer service 

Flexibility 

attention to detail 

Leadership 

work under 

pressure 

LANGUAGES

English  93%

Hindi  48%

Fiji Hindi  90%

SAHIL KUMAR



REFERENCES




REFERENCE 1

JOHN KOIA

FOODSTUFFS AMBIENT DC MANAGER

CHRISTCHURCH ISLINGTON

JOHN.KOIA

 021 849

Available Upon Request




REFERENCE 2

LAVINIA FURGAVAKA

FOODSTUFFS AMBIENT DC SUPERVISOR & TEAM LEADER

LAVINIA.F

 021 255

Available Upon Request




REFERENCE 3

LILY BRYANT

EX CO-WORKER

LILYBRYAN

 022 408

Available Upon Request